

# HABS Family Support CS Awards Nomination



“They offer our young people, families and schools a bespoke service which is not provided elsewhere. Their knowledge and professionalism are second to none!”

“I personally wouldn’t be where I am today if it wasn’t for Leigh and her team, they have helped my family so much with support, courses, learning different strategies with all the children.”

“The support received by the school and its families has been amazing. The professional way in which Leigh and her team deliver their services, always with a very prompt response in times of need. They have a whole family ethos working with children and parents. The service they have given our students has enabled them to become independent and resilient. This has led them to happy contented young people.”

“The services they offer and the kind and compassionate way in which they engage with our families has been a huge support. They respond immediately to families in an emergency/crisis and are able to build on their trust enabling good relationships between them and being able to get to root of the problems quickly and deal with this appropriately. They are highly skilled counsellors and have been supportive and helpful towards our families offering grief recovery, therapeutic coaching, mediation and other helpful holistic support. HABS supported our most vulnerable families this year with their Christmas Appeal and our most vulnerable children received presents and a Christmas Dinner.”

“I work for the Job Centre and Leigh's team has supported our claimants in gaining skills in the workplace. They have offered Work Experience placements and supported candidates when they are placed in the opportunities. This has been really beneficial to our claimants in gaining confidence and skills to move them closer to the workplace. The team have shown patience and empathy with individuals and this has given them a real experience and something really valuable to put on their CVs .

On a personal note Leigh has also supported me with advice when I go to her and discuss a concern I have with a family we are working with. She will advise who best to contact to continue to support the family and has also talked me through the types of questions I should be asking to find out how best to help the family.”

"The team are well established and respected amongst all our local schools.

They are completely inclusive, serving the needs of all our communities. They continually go over and above any expectation, always giving 110%. They truly care about the people they support and work tirelessly to improve the lives of our most vulnerable children.

They are extremely professional. No request is too much. They will always get back to you or follow up actions. They are truly amazing, second to none."

"We are thrilled to nominate HABS Family Support for Children's Services 'partner of the year' award for their professional commitment and drive to deliver best outcomes for children and their families in the Hoddesdon and Broxbourne area.

HABS offer an ever changing package to support the emerging needs of local families. This is largely due to their vast skill base and ability to respond in a measured, strategic, forward thinking manner, listening to families and schools to identify and support the needs of this area. HABS make a significant difference to local children's lives by support and empowering families who are often in crisis."

"The HABS team are unwavering in their commitment to delivering the best possible outcomes for the highly vulnerable families and individuals supported by them. Their dedication and impact are truly life changing for some families and they are to be applauded for their work."

"The HABS team have provided excellent support for myself and my family on dealing with our grief following the tragic suicide of my son.

They have shown compassion and empathy. I was unable to speak about my son and suffered flashbacks of his death. With their help and guidance, I have been able to focus on the previous memories of my son. Apart from the vital grief counselling I have received guidance on strategies for dealing with anxiety and stress and parenting advice. At all times they were professional and non-judgmental. Without their support I doubt I have been able to continue with my career and manage my grief. Things that seemed overwhelming I can now break down and manage effectively.

Apart from supporting me when my son was applying for university they helped apply for special consideration. This meant he was able to fulfil his dream of attending Bristol University. My daughter finally got the counselling she so desperately needed at school.

The service has equipped me with all the tools to manage my loss, family and my job. I cannot stress what an impact their intervention has had on myself and my family.

Any issue, question or worry if they couldn't help me to work through it they would find someone who could.

I believe this service is so important for struggling families and they deserve this award to recognise their hard work and dedication."

"It is no exaggeration to say that Cranbourne School, and many of its families, could not function in the way it does without the support of the HABS team. They are a lifeline for families who are in crisis but do not meet any thresholds for Children's Services support, but also for families who just need a bit of TLC and a chat over the phone. From the school's perspective they offer a level of expertise we cannot hope to emulate or provide ourselves: counselling, therapeutic coaching, grief recovery, mediation, parental conflict, nurture.

It is such a relief in school to be able to pick up the phone and get support either practical or through sign posting to other agencies.

I have been lucky enough to work with HABS since its inception and have seen how the team have developed their skills and expertise, and the determination they have had to work for the betterment of the service they provide.

They are utterly relentless in their pursuit of outcomes for the children and their families. To say they go above and beyond would be to massively understate their commitment and determination.

I have never had anything but praise from the families in school, and often a sense of relief that finally someone is able to listen and support them, or even provide a Christmas lunch and vouchers.

I would wholeheartedly nominate HABS for this award; frankly they should have been recognised many times over!"